



Privacy Policy

For the purposes of this document "we" or "us" refers to Unizest Ltd trading as The Aspire Account.

Unizest Ltd is registered on the public register of data controllers maintained by the Information Commissioner. We adhere to the Data Protection Act 1998 so we are licensed to hold information and must comply with the Act at all times.

What information we collect

We may request personal contact details and other details during sign up or any other time. You agree that we may take, store and pass these details on to other parties subject to the terms outlined in this policy. These details include (but are not limited to):

- Contact details such as name, address, email and telephone number.
- Information collected to verify your identity including your date of birth.
- Other data we occasionally ask you to provide us with.
- You may be asked to provide a password to utilise some online services such as your account facility.
- Information about how you use the website including your operating system, internet browser, IP address (which identifies your computer on the internet) and other details about the navigation of the website.

We will not ask for personal information by insecure methods. When asking for personal information over the phone we will perform identity checks using information you have supplied or information only you may know.

Protecting your information

Your data is secured by encryption, firewalls and Secure Socket Layer (SSL) technology. This is industry standard encryption technology which manages the security of messages transmitted across the internet. When we receive your data, we store it on secure servers which can only be accessed by us. We store your passwords using one way encryption which means we do not know what your password is.

Like any other website we cannot guarantee it will be fault free and do not accept any liability for the loss, theft or misuse of your personal details.

Using your information

The information that you provide will be used for the purposes described in the terms and conditions of your relevant product and service. We will also use the information to enable us to review and improve products and services.

We will disclose your information to:

- Fraud prevention, identity verification and other organisations for the purposes of preventing fraud and money laundering.
- Our group companies, third party service providers and agents in order to provide the products and services.
- Other third parties, with your agreement, whose products and services may be of interest to you.

If we transfer your information to third parties outside of the European Union we will take steps to ensure that the third party agrees to apply the same levels of protection that apply in the UK.

Accessing your information

At any time you may request we provide you with all the information we hold about you except for your password and PIN (which we cannot access). You can contact us to request this information using the 'Contacting us' details at the bottom of this policy. There will be an administration charge of £10 for providing this information. The data may be provided in printed or electronic format but we will not email this information.

Our usage of cookies

Cookies are small files stored on your computer by web browsers such as Internet Explorer, Firefox etc. and are used to store information specific to the particular website. These files are not active in any way, are just text based, cannot carry viruses and as such do not pose a risk to your computer. We use cookies to help navigation and ensure only one session is open at a time in relation to our systems. No passwords or other personal information are stored in these.

If you disable cookies then you may not be able to access our website and you will not be able to access your account. For further information on how cookies work and can be managed, a guide can be found at www.allaboutcookies.org.

Future changes

Any changes we make to our policy will be put on the website. Please check for updates from time to time.

Contacting us

If you have any questions about this privacy policy please contact us by using the 'Contact Us' facility on the website or by writing to the Data Protection Officer, UniZest Ltd., 140 Buckingham Palace Road, London, SW1W 9SA.